

# Policies

## Deposits

We do require a non refundable deposit to secure your appointment this will be deducted from the total amount.

Deposits can be transferred to a different date and time of your choice, if **48 hours notice** is provided. Please message me directly if this is the case.

Appointments can only be rescheduled once and then another deposit will need to be paid.

## Refunds

Unfortunately **we do not offer refunds**. If you are unhappy with your treatment outcome, you must contact me via direct message **within the 48 hour mark**, after your appointment to amend any issues.

## Cancellations/No Shows

If you wish to cancel your appointment, you must give at least 48 hours notice. Any appointment cancelled after this time will be charged with a **50% cancellation fee which will need to be paid before booking in again**.

If you no show an appointment, you will be **required** to pay 100% of the appointment price and a new deposit fee before you can book in again.

## Lateness

Please arrive to your appointment, no earlier than 5 minutes before your appointment time. A £5 late fee will be charged if you're late by 10 minutes or more.

If you're 15 or more minutes late for your appointment, I may not be able to accommodate you and you run the risk of your appointment having to be cancelled.



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## Patch Tests

Patch tests are optional and are not legally required in the UK. Please be aware that even with a patch test, a reaction could still occur even with a patch test prior to your appointment. All pigment/tints and lash glues are hypoallergenic (which means allergic reactions can build up and occur over time).

If you do not wish to have a patch test, you will have to decline a patch test and sign a waiver prior too your treatment.

If you choose not to have a patch test, I cannot accept any liability to any reaction caused. If your patch test comes back positive please get in touch too cancel your appointment and discuss other treatment options.

## Cosmetic Tattoo/Permanent Makeup Disclaimer

Although the 6 week top up is included in the treatment price; depending on skin type and how your skin takes to the pigment, a third session may be required and these will be charged as a separate appointment.

Cosmetic Tattoos can last as long as 1-3 years however your pre-tattooed skin state may never be the same.

As with any cosmetic treatment we cannot guarantee the length of time the skin will retain the pigmentation. This will be different for everybody.

This treatment is not a **NO MAINTENANCE** but a **LOW MAINTENANCE** procedure.

We highly recommend that you maintain your cosmetic tattoo with regular colour boosts.

If you have oily skin, the pigment will heal and appear much softer and may require more frequent colour boosts.

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## Consent/Medical Forms

Consent Forms and Medical History Forms must be read and signed carefully. All information must be accurate. Peachy Beauty and Aesthetics will not be liable if the following information provided is untruthful. Injectable treatments are strictly 18 years of age and above (ID may be asked for).

## Anti-Wrinkle Appointments

Anti-Wrinkle Appointments require to be paid in full at the time of booking. This is due to being a prescription based treatment ordered specifically for each individual and cannot be used on another client.

## Media Disclaimer

If you are unhappy with your treatment outcome, you must contact me via direct message within the 48 hour mark, after your appointment to resolve any issues.

By booking in with Peachy Beauty & Aesthetics you are agreeing to not slander Peachy Beauty and Aesthetics (or the practitioner) in any way (with images or words) through the use of any media including but not limited too newspapers, the internet and social media channels etc.

If slander against Peachy Beauty and Aesthetics (or the practitioner) is to be found, legal action will be taken.

By booking in with Peachy Beauty and Aesthetics, you are agreeing to all of the above policies and information provided.

Thank-you for being understanding and supporting my little business.



@peachybeautyandaesthetics